Retrofitting or modifying this product may impact fire rating, safety features and warranty. Consult with code specifications to ensure compliance with all codes and ratings.
Determining Handing

The hand of a door is determined from the secure side of the door. The term "secure" means the side from which you initially unlock and enter.

Left Hand “LH”, Hinges Left. Open Inward.

Left Hand Reverse "LHR", Hinges Left. Open Outward.

Right Hand "RH", Hinges Right. Open Inward.

Right Hand Reverse "RHR", Hinges Right. Open Outward.
Preparing Door

DPS Option
Wood Door:
3/8" Dia. x Thru to Hole in Door Face

*Metal Door:
3/4" Dia. Thru to Hole in Door Face

Drill holes 1/2 way thru door then complete from other side to prevent splitting.

*Metal Door Installations
Supplied plastic collar MUST be installed for DPS to function properly.
Preparing Frame

DPS Option
Wood Frame:
3/8'' Dia. x 1''

*Metal Frame:
3/4'' Dia. x 1''

See Instruction A7983B

*Metal Frame Installations
Supplied plastic collar MUST be installed for DPS to function properly.

7-16 / 8-32 x 1'' UNCWS

x2

1'' Dia. x 1/2'' Deep

3-1/2''

Inside of Door

Frame

Door
Do not take apart the outside assembly.
4 Installing Latchbolt


7-16 / 8-32 x 1" UNCWS

Curved edge of latchbolt faces direction door closes.

5 Removing Battery Cover
Installing Outside Assembly

Thin door gaskets sold separately.
See Installation Options.

Two moving “T” tabs must be fully captured in retractor pocket. Mounting Flanges must be in Mounting Flange Pockets.

View from Outside of Door

Mounting Flange Pocket
Retractor Pocket
Mounting Flange Pocket

Mounting Flange
“T” Tabs

Optional DPS
Installing Inside Support Assembly

10-32 x 2-1/2" PFHMS

Inside of Door

Optional DPS

Do Not Overtighten Screws
Attaching Cables

Touchpad Connection

Motor Connection

Optional DPS Connection
Installing Inside Escutcheon

Thin door gaskets sold separately. See Installation Options.

Avoid pinching cables!

Testing Inside Lever Operation
Congratulations, you've installed the Yale nexTouch™ Lock! Continue on next page to customize your product.
Installation Options

Adjusting for 1-3/8" Door (if necessary)

Order 1-3/8" Thin Door Kit: 14-4761-0106

2-3/8" Latchbolt  Outside Gasket  Inside Gasket

Privacy DPS Switch
Door Position Switch Option enables Privacy feature

Metal Frame/Door Installations
Supplied plastic collars MUST be installed for DPS to function properly.

Network or Yale Accentra Key Module
Programming Instructions

Master PIN Code must be created before any further programming.
Max User Codes = 500
Creating Master PIN Code

Creating a Master PIN Code must be performed upon installation or after resetting the lock to factory default. Programming and use of lock is not possible until this step has been successfully completed.

Press "Register Master Code. Press the gear key to continue."

Enter 4-8 digit Master PIN Code.

Press "Enter a 4-8 digit PIN code. Press the gear key to continue."

"Registered."
"Completed."
Creating User PIN Codes

Master PIN code must be created first.

"Max User Codes = 500"

Enter Master PIN code

Press ✕

"Menu Mode, enter number."

"Register User code. Press the gear key to continue."

Press 2
Press ✕

"Press 1 to register a code."

Press 1
Press ✕

"PIN code registration. Enter a 4-8 digit PIN code. Press the gear key to continue."
Creating User PIN Codes cont'

Enter 4-8 digit PIN code followed by

"Registered. Press the check key to complete. Press the gear key to continue."

Adding more User Codes:
Press
Enter 4-8 digit PIN code
Press

"Registered. Press the check key to complete. Press the gear key to continue."

To end programming:
Press

"Completed."
3

Locking & Unlocking Door with Registered Master or User PIN Code

Enter PIN Code
Press ✓
Testing Outside Lever Operation

Locking Door with Privacy Button
Resetting Lock to Factory Default

1. Remove inside lever with the supplied lever removal tool.
2. Remove the battery cover with supplied hex wrench and then remove batteries.
3. Remove the 10-32 x 3/4" pan head screw from the center of the battery housing.
4. Remove the interior escutcheon from the door to access the reset button on back of escutcheon. Cables may stay connected. (See illustration at above for location of the reset button.)
5. Reinstall four (4) AA batteries.
6. Press the reset button for 3 seconds.
7. While continuing to press the reset button, temporarily remove one (1) AA battery.
8. Reinstall the battery.
9. Release reset button and wait approximately 15 seconds. Speaker will announce "Welcome to Yale."
10. Reassemble escutcheon by reversing steps 1-4.

When lock is reset to factory defaults all user codes (including the Master PIN code*) are deleted and all programming features are reset to original default settings (see Factory Settings).

IMPORTANT: The outside assembly remains assembled.

Upon reset, Master PIN Code creation is the only option available and must be performed prior to any other programming of the lock.
Definitions

**All Code Lockout Mode:** This feature is enabled by the Master code. When enabled, it restricts all user (except Master) PIN code access. When attempting to enter a code while the unit is in Lockout, the RED locked padlock will appear on the screen. (Main Menu selection #6.)

**Automatic Re-lock Time:** After a successful unlock, the unit will re-lock automatically after 5 seconds or for a duration selected in the Advanced Lock Settings (Main Menu selection #3 then #1).

**Language Setting Mode:** Choose English (1), Spanish (2) or French (3) for the lock’s voice prompts. (Main Menu selection #5.)

**Low Battery:** When battery power is low, the Low Battery Warning indicator flashes RED. If battery power is completely lost, use the 9Volt battery override. To use the 9V battery override apply 9V battery, in either direction, to terminals on the touchscreen for backup power option. Activate the touchscreen and enter your pin code to unlock the door.

**Master PIN Code:** The Master PIN code is used for programming and for feature settings. It must be created prior to programming the lock. The Master code will also operate (unlock/lock) the lock.

**Network Module Setting:** With the optional Network Module installed, this setting becomes available (Main Menu selection #7) and allows the lock to connect with a network controller.

**One Touch Locking:** When the unit is unlocked, activating the touchscreen will lock the unit (during Automatic Re-lock duration or when Automatic Re-lock is disabled). When One-Touch Re-lock is not in use (disabled), any valid PIN code will re-lock the lock. (Main Menu selection #3 then #3.)

**Privacy Button to Lock Door:** If Automatic Re-lock is disabled, a short 1 second press of this button will lock the door.

**Privacy Mode:** With optional Door Position Switch installed, Privacy Mode enabled thru Menu Mode and door closed, all keypad functions can be disabled with a 3 second press of the Privacy Button. Privacy Mode is disabled by default. Enable Privacy Mode thru Main Menu selection #3 then #4. With door closed, press and hold the privacy button until voice prompt indicates Privacy Mode is enabled. Privacy Mode duration ends when door is opened and voice prompt indicates Privacy Mode is disabled.

**Shut Down Time:** The unit will shut down for sixty (60) seconds and not allow operation after the wrong code entry limit (5 attempts) has been met. When the unit is in Shut Down, the keypad will be flashing.

**Tamper Alert:** Audible alarm sounds if attempting to forcibly remove outside lock from door.

**User PIN Code:** The User code operates the lock. Maximum number of user codes is 500.

**Volume Setting Mode:** The volume setting for PIN code verification is set to HIGH (1) by default; otherwise it can be set to Low (2) or Silent (3) for quiet areas. (Main Menu selection #4.)

**Wrong Code Entry Limit:** After five (5) unsuccessful attempts at entering a valid PIN code, the unit will shut down and not allow operation. When the unit is in Shut Down, the keypad will be flashing.
Feature Programming Through Menu Mode
Using Master PIN code*

1. Touch screen with back of hand or palm to activate. 🙋
2. Enter 4-8 digit master PIN code* followed by 🔐 key.
   Lock Response: "Menu mode, enter number (Enter digit corresponding to the
   function to be performed), press the 🔐 key to continue."
3. Follow the voice commands.
4. Press ✓ key to complete the process and conclude the programming session.

*The Master PIN code must be registered prior to any other programming of the lock.

**This function appears only with Network or Yale Accentra Key module installed.
Programming Troubleshooting

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Suggested Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lock does not respond – door is open and accessible.</td>
<td>• Touchscreen becomes active when pressed w/whole hand. Use a larger area of the hand or fingers and verify contact with at least 3 areas.</td>
</tr>
<tr>
<td></td>
<td>• If touchscreen numbers are visible, check to see if they respond when pressed.</td>
</tr>
<tr>
<td></td>
<td>• Check batteries are installed and oriented correctly (polarity) in the battery case.</td>
</tr>
<tr>
<td></td>
<td>• Check batteries are in good condition; replace batteries if discharged.</td>
</tr>
<tr>
<td></td>
<td>• Check to see if touchscreen cable is fully connected and not pinched.</td>
</tr>
<tr>
<td>Lock does not respond – door is locked and inaccessible.</td>
<td>• Batteries may be completely discharged.</td>
</tr>
<tr>
<td></td>
<td>• Apply 9V battery to terminals on the touchscreen for emergency power jump option.</td>
</tr>
<tr>
<td>Unit is on for a while then shows no reaction. Lights dim.</td>
<td>• Batteries do not have enough power. Replace batteries.</td>
</tr>
<tr>
<td>Unit chimes to indicate code acceptance, but the door will not open.</td>
<td>• Check for another locking device on the door (i.e. deadbolt).</td>
</tr>
<tr>
<td></td>
<td>• Check the door gaps for any foreign objects between door and frame.</td>
</tr>
<tr>
<td></td>
<td>• Check that the motor cable is firmly connected into the PC board marked “MOTOR”.</td>
</tr>
<tr>
<td>Unit operates to allow access, but will not automatically re-lock.</td>
<td>• Check to see if Auto Re-lock Mode is enabled.</td>
</tr>
<tr>
<td></td>
<td>• If low battery indicator is lit (see below), change batteries.</td>
</tr>
<tr>
<td>PIN codes will not register.</td>
<td>• PIN codes must consist of 4 to 8 digits to register.</td>
</tr>
<tr>
<td></td>
<td>• The same PIN code cannot be used for multiple users.</td>
</tr>
<tr>
<td></td>
<td>• Registration/management of PIN codes is set by the authority of the Master Code, which is set first.</td>
</tr>
<tr>
<td></td>
<td>• Contact the Master user.</td>
</tr>
<tr>
<td></td>
<td>• User codes must be entered within 20 seconds (while touchscreen is active) or process will have to be restarted.</td>
</tr>
<tr>
<td></td>
<td>• Check ✓ or gear cannot be used as part of the PIN code.</td>
</tr>
<tr>
<td>Upon entering a PIN code and pressing ✓ key, the unit displays &quot;invalid code&quot; error or lock times out without responding.</td>
<td>• Check to see if All Code Lockout Mode is enabled.</td>
</tr>
<tr>
<td></td>
<td>• Only the Master can enable/disable Lockout Mode.</td>
</tr>
<tr>
<td></td>
<td>• Contact the Master user.</td>
</tr>
<tr>
<td>Upon entering a PIN code and pressing the ✓ key, the red padlock icon appears and there are different tones.</td>
<td>• Check to see if All Code Lockout Mode is enabled.</td>
</tr>
<tr>
<td></td>
<td>• Only the Master can enable/disable Lockout Mode.</td>
</tr>
<tr>
<td></td>
<td>• Contact the Master user.</td>
</tr>
<tr>
<td>The unit operates, but it makes no sound.</td>
<td>• Check to see if Volume is set to Silent.</td>
</tr>
<tr>
<td>The unit responds &quot;Low Battery&quot;</td>
<td>• This is the alert to replace the batteries. Replace all four (4) batteries with new AA Alkaline batteries.</td>
</tr>
<tr>
<td>Upon entering a PIN code and pressing the ✓ key, the unit responds &quot;Wrong number of digits&quot;.</td>
<td>• The digits entered were incorrect or incomplete. Re-enter 4-8 digits followed by the check ✓ key.</td>
</tr>
</tbody>
</table>

NOTE: When batteries are replaced, Network Module locks have a real time clock that will be set through the User Interface (UI); it is recommended to verify correct date and time particularly those locks operating under Daylight Saving Time (DST).
Hardware Troubleshooting

Cycle lock in both the locked and unlocked positions. If problems are found:

<table>
<thead>
<tr>
<th>Problem</th>
</tr>
</thead>
<tbody>
<tr>
<td>Door is binding.</td>
</tr>
<tr>
<td>a. Check that door and frame are properly aligned and door is free swinging.</td>
</tr>
<tr>
<td>b. Check hinges: They should not be loose or have excessive wear on knuckles.</td>
</tr>
<tr>
<td>Latchbolt will not deadlock.</td>
</tr>
<tr>
<td>a. Either strike is out of alignment or the gap between door and jamb is too great. Realign strike or shim strike out towards flat area of latchbolt.</td>
</tr>
<tr>
<td>Latchbolt does not retract or extend properly.</td>
</tr>
<tr>
<td>Latchbolt tail and retractor are not properly positioned:</td>
</tr>
<tr>
<td>a. Remove lockset. Look through 2-1/8&quot; hole and verify latchbolt tail is centered between top and bottom of hole.</td>
</tr>
<tr>
<td>b. Remove latchbolt and insert lockset. Look through latchbolt hole and verify retractor mouth is centered in hole. If not, adjust outside rose plate.</td>
</tr>
<tr>
<td>c. If necessary, rebore holes to line up retractor and tail.</td>
</tr>
</tbody>
</table>

Factory Settings

<table>
<thead>
<tr>
<th>Settings</th>
<th>Factory Setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>Master PIN Code</td>
<td>Registration <em>required</em></td>
</tr>
<tr>
<td>Automatic Relock</td>
<td>5 Seconds</td>
</tr>
<tr>
<td>One Touch Locking</td>
<td>Enabled</td>
</tr>
<tr>
<td>Privacy Setting</td>
<td>Disabled</td>
</tr>
<tr>
<td>Volume Setting</td>
<td>High</td>
</tr>
<tr>
<td>Language</td>
<td>English</td>
</tr>
<tr>
<td>All Code Lockout Mode</td>
<td>Disabled</td>
</tr>
<tr>
<td>Wrong Code Entry Limit</td>
<td>5 Times</td>
</tr>
<tr>
<td>Shutdown Time</td>
<td>60 Seconds</td>
</tr>
</tbody>
</table>

*The Master PIN code must be registered prior to any other programming of the lock.
FCC:
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: Changes or modifications to this device, not expressly approved by Yale Security Inc. could void the user’s authority to operate the equipment.

Industry Canada:
This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d’Industrie Canada applicables aux appareils radio exempts de licence. L’exploitation est autorisée aux deux conditions suivantes: (1) l’appareil ne doit pas produire de brouillage, et (2) l’utilisateur de l’appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d’en compromettre le fonctionnement.

IMPORTANT! Tous les changements ou modifications pas expressément approuvés par la partie responsable de la conformité ont pu vider l’autorité de l’utilisateur pour actioner cet équipement.

Yale Locks & Hardware
Product Support Tel 800.810.WIRE (9473) • www.yalelocks.com

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YALE, with its unique global reach and range of products, is the world’s favorite lock — the preferred solution for securing your home, family and personal belongings.

ASSA ABLOY is the global leader in door opening solutions, dedicated to satisfying end-user needs for security, safety and convenience.
Adding a Yale Z-Wave® Plus Smart Module to your Assure Lock & Z-Wave System

1. Install the Yale Smart Module into the slot above the battery compartment
   IMPORTANT: The batteries must be removed before removing the Yale Smart Module:
   - Remove battery cover
   - Remove batteries
   - Insert or remove Yale Smart Module
   - Reinstall batteries
   - Reinstall battery cover

2. Open the Z-Wave system’s smart home or alarm app on your smartphone or tablet

3. Follow the in-app instructions for adding a new device

4. On your lock keypad, enter your master entry code followed by the icon

5. Press the 7 key followed by the icon

6. Press the 1 key followed by the icon

Removing a Yale Z-Wave® Plus Smart Module from your Assure Lock & Z-Wave System

1. On your lock keypad, enter your master entry code followed by the icon

2. Press the 7 key followed by the icon

3. Press the 3 key followed by the icon

4. Open the Z-Wave system’s smart home or alarm app and follow the instructions for removing a device

5. Remove the Yale Smart Module from the slot above the battery compartment
   IMPORTANT: The batteries must be removed before removing the Yale Smart Module:
   - Remove battery cover
   - Remove batteries
   - Insert or remove Yale Smart Module
   - Reinstall batteries
   - Reinstall battery cover

6. If you’re adding a new Yale Smart Module, follow the instructions included with it
Warning: Changes or modifications to this device, not expressly approved by ASSA ABLOY Residential Group could void the user's authority to operate the equipment.

This device is a security enabled Z-Wave Plus product that is able to use encrypted Z-Wave Plus messages to communicate to other security enabled Z-Wave Plus products. This device must be used in conjunction with a Security Enabled Z-Wave Controller in order to fully utilize all implemented functions. This product can be operated in any Z-Wave network with other Z-Wave certified devices from other manufacturers. All non-battery operated nodes within the network will act as repeaters regardless of vendor to increase reliability of the network.

FCC:
Contain FCC ID: U4A-YRHCPZW0FM
Model: YRMZW2-US
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES. OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS.
(1) THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE, AND (2) THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED, INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRED OPERATION.

Industry Canada:
Contain IC: 6982A-YRHCPZW0FM
Model: YRMZW2-US
Section 7.1.2 of RSS-GEN Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

Le présent émetteur radio 6982A-YRHCPZW0FM a été approuvé par Industrie Canada pour fonctionner avec les types d'antenne énumérés ci-dessous et ayant un gain admissible maximal. Les types d'antenne non inclus dans cette liste, et dont le gain est supérieur au gain maximal indiqué, sont strictement interdits pour l'exploitation de l'émetteur.

CAN ICES-3B/NMB-3B

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Installing the ZigBee® Module

**IMPORTANT:** the batteries must be removed prior to removing and/or inserting the network module:
- Remove battery cover.
- Remove batteries.
- Remove and/or insert network module.
- Reinstall batteries.
- Replace cover.

Enrolling/Unenrolling the Network Module:

This device is a security enabled ZigBee product that is able to use encrypted ZigBee messages to communicate to other security enabled ZigBee products. This device must be used in conjunction with a Security Enabled ZigBee Controller in order to fully utilize all implemented functions. This product can be operated in any ZigBee network with other ZigBee certified devices from other manufacturers. All non-battery operated nodes within the network will act as repeaters regardless of vendor to increase reliability of the network.

To Enroll the Module (Inclusion Mode):
- Enter the 4-8 digit Master PIN code followed by the key.
- Press the key followed by the key.
- Press the key followed by the key.

To Unenroll the Module (Exclusion Mode):
- Enter the 4-8 digit Master PIN code followed by the key.
- Press the key followed by the key.
- Press the key followed by the key.
FCC:
FCC ID: U4A-YRHCZB 0FM
Model: YRMZH2
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

IMPORTANT! Any changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate this equipment.

Industry Canada:
IC: 6982A-YRHCZB 0FM
Model: YRMZH2
This Device complies with Industry Canada License-exempt RSS standard(s). Operation is subject to the following two conditions: 1) this device may not cause interference, and 2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d’Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l’utilisateur de l’appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d’en compromettre le fonctionnement.

Important Note:
Radiation Exposure Statement:
This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

Note Importante: (Pour l’utilisation de dispositifs mobiles)
Déclaration d’exposition aux radiations:
Cet équipement est conforme aux limites d’exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

IMPORTANT! Any changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate this equipment.

IMPORTANT! Tous les changements ou modifications pas expressément approuvés par la partie responsable de la conformité ont pu vider l’autorité de l’utilisateur pour actionner cet équipement.

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ASSA ABLOY is the global leader in door opening solutions, dedicated to satisfying end-user needs for security, safety and convenience.